

## Service Policy Regarding Your New Crown

While your new crown is one of dentistry's strongest restorations, a variety of factors will influence its longevity. We have learned that despite our best efforts, crowns can fail for a variety of reasons that include new decay, breakage from excessive grinding of one's teeth or simply biting down on a hard object such as a fork or bone.

In fairness to both doctor and patient, the following schedule outlines how Dental Health Associates PC will address fees in the unlikely event that your crown should require replacement within the first five years of service. The five year benchmark is used as this is the typical period needed to elapse by insurance carriers before they will pay towards a new crown. **Coverage** refers to what DHAPC will **credit you** towards the cost of replacing your crown, based upon **current** fees.

First year of service (from time of placement)	100% coverage
Second year of service	70% coverage
Third year of service	60% coverage
Fourth year of service	50% coverage
Fifth year of service	40% coverage
Sixth year of service	0%

**As an example**, if your crown requires replacement **18** months after cementation, you will be in the **second** year of service. If a new crown costs \$1000 at current day fees, you will pay only \$300 to have it replaced. DHAPC covers 70% of the cost of replacement.

Please understand that "**year of service**" will be determined by exact dates, specifically: **date of cementation** (temporary or permanent) to **day of diagnosis by doctor or notification** by you (by phone or in person) that you believe your crown has broken.

Thank you,

Dental Health Associates PC  
Wolcott, CT